

# Accessibility statement for SRUC

Website accessibility statement in line with Public Sector Body (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018

This accessibility statement applies to: [www.sruc.ac.uk](http://www.sruc.ac.uk)

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille please use our [Contact page](#) and use the contact form (select 'Website Feedback' as enquiry type) or call 0131 534 4000. We'll get back to you within 10 working days. British Sign Language (BSL) users can [contact us through an interpreter](#) via Contact Scotland BSL.

This website is run by SRUC. Our goal is to ensure our website is accessible to all users whatever type of device they are using and whatever their disability, including those with impaired vision, motor difficulties, cognitive impairments or learning disabilities, or deafness or impaired hearing. For example, that means you should be able to:

- Zoom in up to 500% with text remaining fully readable
- Navigate most of the website using just a keyboard
- Use a screen reader to browse the website
- Modify spacing of text using an appropriate browser extension

We've also made the website text as simple as possible to understand. However, some of our content is technical, and we use technical terms where there is no easier wording we could use without changing what the text means.

## Customising the website

AbilityNet has advice on making your device easier to use if you have a disability. This is an external site with suggestions to make your computer more accessible:

[AbilityNet - My Computer My Way](#)

With a few simple steps you can customise the appearance of our website using your browser settings to make it easier to read and navigate:

[Additional information on how to customise our website appearance](#)

## How accessible this website is

We know some parts of this website are not fully accessible:

- Many PDFs and other documents may not be accessible for a variety of reasons.
- Some videos don't include captions.
- It's not possible for users to modify text spacing or line height.
- Shift-tabbing upwards through the navigation panel does not match the drill-down focus ordering.
- Some elements become hidden from view when they receive keyboard focus if a page is zoomed to 200% or more.

## Feedback and contact information

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## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, use our [Contact page](#) and use the contact form (select 'Website Feedback' as enquiry type) or call 0131 534 4000. We'll get back to you within 10 working days. British Sign Language (BSL) users can [contact us through an interpreter](#) via Contact Scotland BSL.

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint please contact the Equality Advisory and Support Service (EASS) directly:

[Contact details for the Equality Advisory and Support Service \(EASS\)](#)

The government has produced information on how to report accessibility issues:

## Reporting an accessibility problem on a public sector website

### **Contacting us by phone using British Sign Language**

British Sign Language service

Contact Scotland BSL runs a service for British Sign Language users and all of Scotland's public bodies using video relay. This enables sign language users to contact public bodies and vice versa. The service operates from 8.00am to 12.00am, 7 days a week.

[Contact Scotland BSL service details.](#)

## **Technical information about this website's accessibility**

SRUC is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

### **Compliance Status**

This website is partially compliant with the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard, due to the non-compliances listed below.

The full guidelines are available at:

[Web Content Accessibility Guidelines \(WCAG\) 2.2 AA standard](#)

### **Non accessible content**

The content listed below is non-accessible for the following reasons.

### **Noncompliance with the accessibility regulations**

The following items do not comply with the WCAG 2.2 AA success criteria:

#### **PDFs and other documents**

Many of our older PDFs and Word documents don't meet accessibility standards, including:

- Not having alternative text available for non-decorative images. This does not meet WCAG 1.1.1 (Non-text content) success criteria.
- Not tagging content, which goes against WCAG 1.3.1 (Info and Relationships) success criteria.

- Not meeting minimum colour contrasts. This goes against WCAG 1.4.3 (Contrast, minimum) success criteria.

### **Video captions**

Some of our videos don't have accurate edited captions or transcripts. This doesn't fully meet WCAG 2.2 criterion 1.2.1 (audio-only and video-only pre-recorded), 1.2.2 (captions pre-recorded), 1.2.3 (audio description or media alternative pre-recorded), and 1.2.5 (audio description pre-recorded).

In the past, we chose not to use captioning because auto captioning was not always accurate and for technical content it could be potentially misleading. This may mean that we may fail to meet WCAG 2.2 AA criteria fully because of this "Failure of Success Criterion 1.2.2 due to captions omitting some dialogue or important sound effects." [You can read more about it here.](#)

However, if a user wishes to have captioning applied to a video that we have produced, they can contact us at [websitehelp@sruc.ac.uk](mailto:websitehelp@sruc.ac.uk) and we will endeavour to get the requested content to them.

### **Scrolling in two dimensions**

When viewed on small screens (like mobile phones) or when zooming to 400% on desktop, some content doesn't fit without requiring scrolling in two dimensions. This does not meet WCAG 2.2 AA 1.4.10 requirements.

### **Focus Order**

Shift-tabbing upwards through the navigation panel does not match the drill-down focus ordering. This doesn't fully meet WCAG 2.2 AA success criteria 2.4.3 (Focus Order).

### **Interactive Components**

On some pages, interactive components may not be far enough apart from other interactive areas to avoid them being used by mistake. This does not meet WCAG 2.2 AA 2.5.8 success criteria.

### **Focus Not Obscured**

When our site is viewed at 200% or 400% zoom, some elements become hidden from view when they receive keyboard focus. Additionally, when the magnifying glass (search) icon, hamburger menu, or navigational menu is expanded while the page is zoomed to 200% or more, some elements become hidden from view when they receive keyboard focus. This doesn't meet WCAG 2.2 AA success criterion 2.4.11 (Focus not Obscured).

### **Images**

Many images on our website are considered decorative, meaning they have blank alternative text and will be ignored by a screen reader. In the past, this was a deliberate decision because having alternative text for all images, when not relevant to understanding the information presented, was believed to overwhelm a screen reader with irrelevant content.

**We aim to improve our website's accessibility on a regular and continuous basis. See the section below ('What we're doing to improve accessibility') on how we are improving our site accessibility.**

## **Disproportionate burden**

Failed accessibility due to structural issues on our website (namely Focus not Obscured and Focus Order criterion) cannot be resolved without significant time and budget. We are currently rebuilding the SRUC website and will address these issues during that process.

## **Content that's not within the scope of the accessibility regulations**

Accessibility regulations don't require us to fix accessibility issues in PDFs or other documents published before 23 September 2018 if they're not essential for active administrative processes. However, our content audit, currently underway and expected to be completed in 2027, will include all documents on our website, regardless of date published in order to remove non-essential documents and replace inaccessible documents with accessible versions.

Video translation into British Sign Language is not referenced in WCAG 2.2 AA criteria. However, if a user wishes to have BSL translation applied to a video we have produced, they can get in touch with [websitehelp@sruc.ac.uk](mailto:websitehelp@sruc.ac.uk) and we will endeavour to get the content to you.

Accessibility regulations for video content do not apply to recorded videos published before 23 September 2020.

## **What we're doing to improve accessibility**

We are working with a website development agency to address many of these issues as part of a complete rebuild of our website.

We expect to address structural accessibility issues when we go live with our new website in March 2027.

We are currently undertaking a content audit of all documents on our website to remove non-essential documents and replace inaccessible documents with accessible versions. We expect this to be completed by the end of 2027. Future documents will be published in an accessible way.

We are currently reviewing our content strategy to determine if it's more or less accessible to include alternative text for all images, including decorative ones. The results of that audit will direct all images (new and current) going forward. We expect this audit and subsequent changes, as needed, to be completed by the end of 2027.

While we are in the process of resolving these accessibility issues, we will ensure reasonable adjustments are in place to make sure no user is disadvantaged. As changes are made, we will continue to review accessibility and retest the accessibility of this website.

## **Preparation of this accessibility statement**

**This statement was prepared on 5 June 2026. It was last reviewed 5 June 2026.**

An accessibility audit was performed on [www.sruc.ac.uk](http://www.sruc.ac.uk) by the Accessibility Monitoring Team at the UK Government Digital Services on 9 May 2026.

The SRUC Website Team ran automated testing using [Silktide](#) accessibility checker on 29 May 2026.